

## *Frequently Asked Questions*

### *How do I get help from my teachers?*

The best way to get help is by using the instant message (Messages) feature within the iConnect Academy website. To do this, click on the **Messages** link found on the homepage. Here are some other ways to contact your teachers:

Teacher Contact Information:

Noah Ashenhurst (Humanities)

Phone: 360-596-7741

Email: [nashenhurst@osd.wednet.edu](mailto:nashenhurst@osd.wednet.edu)

Sheryl Landers (Mathematics)

Phone: 360-596-7742

Email: [slanders@osd.wednet.edu](mailto:slanders@osd.wednet.edu)

Hazel Gilley (Foreign Language)

Phone: 360-596-7751

Email: [hgilley@osd.wednet.edu](mailto:hgilley@osd.wednet.edu)

### *What if I need another chance on a quiz or assignment?*

All activities require a 70% or higher grade. It is important to complete all work prior to taking quizzes and tests: study guides, practice problems (math). Students needing to redo an assignment or retake a test may be required to do one of the following: study guides, practice problems, or the appropriate tutorial before your teacher will unlock the activity. Please contact the appropriate teacher using IM (Messages) to discuss it.

### *What about weekends and breaks?*

It is possible to get locked out of a course during the weekend or a break. If that happens please do the appropriate study guide (if it hasn't been completed) and/or practice problems.

### *What about other resources?*

For math:

1. <https://www.mathsisfun.com> Math is explained in easy language. It's a great starting point.
2. <https://www.purplemath.com> Math is explained in greater detail with examples and techniques.
3. <https://www.khanacademy.org> Skills are demonstrated with a black board (no conceptual presentations). Can have errors in higher levels of math which are pointed out; however, it can be confusing.
4. [www.hippocampus.org](http://www.hippocampus.org) Algebra 1 and above. Contains multimedia instruction (visual and verbal)

For writing help:

1. <https://owl.english.purdue.edu/owl> Contains writing resources and instructional material.
2. [www.citationmachine.net/](http://www.citationmachine.net/) Helps students put citations in correct (MLA) format.

**What about midterms and finals?**

All classes have final exams that must be completed on-site. You need to contact the appropriate teacher to set up a time to take a midterm or final. You must come to ORLA to take them in a proctored setting.

**How do I get credit for each class?**

You are required to complete **all** assignments in each class with a score of 70% or higher on **each** assignment. If you receive lower than 70% on a given activity, your teacher will help you figure out how to improve your score and give you another opportunity to retake the assignment for a higher grade.

**Can I get help in person, if I need it?**

Yes! You can come to ORLA and get help from your teachers. You need to schedule these tutoring sessions with your teacher ahead of time, so please contact him/her before you come to ORLA.

**When are you available for in-person help?**

Monday	Tuesday	Wednesday	Thursday	Friday
11:50 – 2:30 pm	9:30 – 12:00 pm (10:15 for Sheryl)  Or  2:00 – 4:00 pm	11:50 – 4:00 pm	9:30 – 12:00 pm (10:15 for Sheryl)  Or  2:00 – 4:00 pm	10:00 -3:00 pm