

Frequently Asked Questions

How do I get help from my teachers?

The best way to get help is by using the instant message (Messages) feature within the iConnect Academy website. To do this, click on the **Messages** link found on the homepage. Here are some other ways to contact your teachers:

Teacher Contact Information:

Noah Ashenhurst (Humanities)

Phone: 360-596-7741

Email: nashenhurst@osd.wednet.edu

Sheryl Landers (Mathematics)

Phone: 360-596-7742

Email: slanders@osd.wednet.edu

Hazel Gilley (Foreign Language)

Phone: 360-596-7751

Email: hgilley@osd.wednet.edu

What if I need another chance on a quiz or assignment?

All activities require a 70% or higher grade. It is important to complete all work prior to taking quizzes and tests: study guides, practice problems (math). Students needing to redo an assignment or retake a test may be required to do one of the following: study guides, practice problems, or the appropriate tutorial before your teacher will unlock the activity. Please contact the appropriate teacher using IM (Messages) to discuss it.

What about weekends and breaks?

It is possible to get locked out of a course during the weekend or a break. If that happens please do the appropriate study guide (if it hasn't been completed) and/or practice problems.

What about other resources?

For math:

1. <https://www.mathsisfun.com> Math is explained in easy language. It's a great starting point.
2. <https://www.purplemath.com> Math is explained in greater detail with examples and techniques.
3. <https://www.khanacademy.org> Skills are demonstrated with a black board (no conceptual presentations). Can have errors in higher levels of math which are pointed out; however, it can be confusing.
4. www.hippocampus.org Algebra 1 and above. Contains multimedia instruction (visual and verbal)

For writing help:

1. <https://owl.english.purdue.edu/owl> Contains writing resources and instructional material.
2. www.citationmachine.net/ Helps students put citations in correct (MLA) format.

What about midterms and finals?

All classes have final exams that must be completed on-site. You need to contact the appropriate teacher to set up a time to take a midterm or final. You must come to ORLA to take them in a proctored setting.

How do I get credit for each class?

You are required to complete **all** assignments in each class with a score of 70% or higher on **each** assignment. If you receive lower than 70% on a given activity, your teacher will help you figure out how to improve your score and give you another opportunity to retake the assignment for a higher grade.

Can I get help in person, if I need it?

Yes! You can come to ORLA and get help from your teachers. You need to schedule these tutoring sessions with your teacher ahead of time, so please contact him/her before you come to ORLA.

When are you available for in-person help?

Monday	Tuesday	Wednesday	Thursday	Friday
11:50 – 2:30 pm	9:30 – 12:00 pm (10:15 for Sheryl) Or 2:00 – 4:00 pm	11:50 – 4:00 pm	9:30 – 12:00 pm (10:15 for Sheryl) Or 2:00 – 4:00 pm	10:00 -3:00 pm